



AMITY TECHNICAL PLACEMENT CENTRE

DELHI | GR. NOIDA | GURUGRAM | GWALIOR | JAIPUR | LUCKNOW | NOIDA
MUMBAI | RAIPUR | RANCHI | KOLKATA | PATNA

PrismHR

Virtual Campus Recruitment - 2022 Passing Out Batch

Only for Students of Amity Education Group

Only for Unplaced & Eligible Students

Last Date to Register - 20th May 2022 (5 PM)

Company	PrismHR
Website	https://www.prismhr.com
Batch	2022 Passing out Batch
Joining	Immediate
Job Title	Delivery Analyst (Fresher)
Eligible Degrees	BTech, MTech, BE, BCA, MCA
Eligible Branches	All
Other Skills Required	<ol style="list-style-type: none">1. Candidate must have excellent communication skills as the role would include interaction with US Customers.2. Independent Go getter3. Strong IQ Skills4. Ability to work under pressure while resolving critical issues and communicating action plans to the customer as required
Location	Noida (Night Shift)
Compensation (CTC)	CTC: 4.74 - 5 LPA
Roles & Responsibilities	<ol style="list-style-type: none">1. Troubleshoot system cases at Level 1 support. Interact with customers to understand issues in accordance to EPAY's HCM platform and resolve the cases in a timely fashion, driving high customer satisfaction.2. Adjust customers' system setup according to new customer requirements or plan changes.3. Adhere to the SOPs and set protocols driving the department's matrices and maintain the contractual service level agreements for EPAY customers.4. Identify and analyze specific workforce trends for our customers and suggests best practices from a compliancy standpoint.
Service Agreement	2 years Bond
Recruitment Process	TBD

Representative from ATPC (For Guidance/Query)	Mr Mohit Prasad (9667160070)
How to Apply?	Interested and eligible students need to apply on the link given below <u>Click here to apply</u>

All the Best!

Anjani Kumar Bhatnagar
Dy. Director - Amity Technical Placement Centre

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