HONEYWELL

Recruitment Opportunity – 2014 Batch

Website : www.honeywell.com
Recruitment Date/ Venue : Will be communicated to shortlisted students only
Position : Technical Support Associates
Eligibility Criteria : B.Tech (All Streams)

Primary Responsibilities

- Responsible for answering Tier 1 calls to support end customers resolve product related issues to the best of their satisfaction.
- Meet all the targets laid down as client requirements under all circumstances – Schedule Adherence, Service Level, VoC, AHT, Calls per Rep, Call quality.
- Have an individual development plan to improve skill set to Tech Support Specialist responsibilities.
- Seek feedback from immediate supervisors via 1-O-1 or metrics discussion
- Seek knowledge sharing sessions with HD/SA for self improvement
- Work closely with immediate supervisor for all performance, learning and development aspects.

Knowledge and Skill Requirements

- Effective English communication skills and appropriate usage of the English language
- Basic knowledge of Electronics
- Flexibility to work in shifts

How to Apply?

1. Only interested students should apply for this job
2. Send your updated resumes to schawla94@amity.edu
3. Resume file name should have First & Last name of the candidate
4. Last date to apply - 28 September by 4:00 pm
5. Subject Line : Applying for Honeywell 2014 Batch

Dress Code        Only Business Formals

Documents Require (Mandatory)
1. Clipboard for Writing Exam – (Must Bring)
2. Campus ID Card (Mandatory)
3. College ID Card (Original + Photocopy)
4. Passport Size Color Photos - (5 Nos.)
5. Photocopies of all Mark sheets (X, XII, B.Tech All Semesters)
6. Updated Resume - (5 Nos.)
7. A4 sheets for rough work – (Min 10 Rough Sheets)

My Best Wishes

Prof. (Dr.) Ajay Rana

Director - ATPC